



CACFP Kids Café Afterschool Supper

Online Training Guide

Sponsor: St. Mary's Food Bank Alliance

Training Objectives

- We will define CACFP
- Who administers the program
- Food safety
- Temperature logs
- Reporting equipment and food safety issues
- Meal ordering
- Delivery and issues
- Meal service

- Meal counting
- Leftovers
- Block claiming
- Required signs
- Monitoring visits
- Corrective actions





Welcome to CACFP At-Risk Afterschool Feeding

What is CACFP At-Risk Afterschool Feeding?

The Child and Adult Care Food Program is a United States Department of Agriculture (USDA) funded program administered by the Arizona Department of Education (ADE).

CACFP allows sponsors like St. Mary's Food Bank Alliance to feed an afterschool meal (supper) to children in lower-income areas.







Sponsor – Agency Parters

- What is a Sponsor? A sponsor operates the CACFP At-Risk afterschool supper program.
 - The sponsor communicates with the state agency, Arizona
 Department of Education (ADE), who administers the nutrition program for the USDA.

Your Sponsor is: St. Mary's Food Bank Alliance

 What are Agency Partners/Sites? Are places in the community that receive CACFP meals from sponsor (SMFBA) for kids to eat in a safe and supervised environment.





Agency Partner Responsibilities

- Feed and supervise kids during meal service
 - Agency Partner must be adequately staffed with an adult to child ratio of:
 - 1 adult per 20 children
 - 2+ adults for 20+ children
- Serve minimum meal numbers your site may be discontinued if your minimum numbers are not met
- Have a working refrigerator to store meals
- Adhere to food safety requirements, at least one staff member must have food safety training
- Be able to accommodate a morning or a late afternoon delivery
- Provide organized, regularly scheduled, in-person afterschool enrichment activities
 - Kids must be enrolled members of the organization with information on file
 - Agency Partner must track attendance of kids participating in afterschool program
- Submit accurate meal counts in a timely manner
- Participate in annual training and allow 3 monitoring visits per-year
- Must have a valid Fire and Health Inspection



Fire and Health Inspections

- Your site must have a valid Fire and Health Inspection annually to ensure a safe environment for children to congregate, participate in activities and to eat meals.
- If you are a school participating in the National School Lunch Program (NSLP)
 you already meet these requirements and do NOT need to do anything further.
 - If you have a commercial kitchen/cafeteria, please ensure that the county health permit is posted.
- If you do not have an independent fire and health inspection, we can help you
 obtain one from the vendors we have on contract.
 - Your Site Specialist will keep these on file
- If you have your own permit, we will ask you to send these to us annually about a month before they expire.



Food Safety

Food safety matters to St. Mary's Food Bank Alliance (SMFBA) and we are committed ensuring our program partners are able to uphold food safety requirements.

- At least one representative from each site must be trained on Food Safety.
- The trained representative must be a regular staff member or volunteer who is involved in the daily operations and handling of food.
- Your site specialist will send you St. Mary's Food Safety training. If the current Food Handlers Card is expired, or if there are new staff implementing the Kids Cafe program.





Food Safety – Cold Storage

Cold storage is necessary to hold meals safely at your site, you may use your own refrigerator if there is sufficient space for meals and milk.

If you don't have cold storage available, we can lend you equipment for the duration of your program

 We will need a signed borrowed equipment agreement for the duration of the program.

General Storage Guidelines

- Store refrigerated foods at 41° F or lower.
- Log temperature of equipment on meal count form one time per day.
- Store food in designated food storage areas.
- Keep pet food and chemicals away from foods for human consumption.
- Keep food at least 6 inches off the floor Never store food on the floor.
- Store food 18 inches away from the walls.

Please note: Available equipment may vary; we cannot guarantee a certain type of equipment is available.

Temperature Logs

- Refrigerator temperature should be checked and logged one time per day, right before your meal service begins.
 - Record the temperature on your meal count sheet.
 - Use an internal thermometer, the external thermometers are not as reliable
 - Thermometers should read
 41°F or cooler
- Child Nutrition Specialist should be notified immediately if temperatures are reading in the temperature danger zone 41°F to 135 °F





Reporting a Food Safety Issue

If there is a problem with a meal:

See procedure Reporting a Food Safety Issue

- Contact site specialist immediately
- Do NOT throw away food in question—St. Mary's may pick it up to investigate the source of the issue.
- Isolate any meals identified to be unsafe, and stop meal service, if needed.
- Take a photo, if available

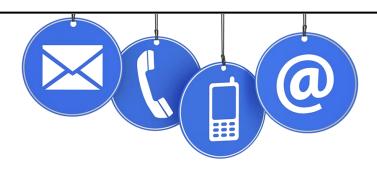
If there is a problem with equipment:

Contact your Child Nutrition
Specialist if borrowed
equipment is not working
properly. Provide your Child
Nutrition Specialist with the
following information so a
technician can be dispatched:

- Description of the problem
- Contact name and phone number
- Hours of operation
- Take a picture or video of the problem when possible



Meal Ordering



Meal Service supervisors at your site are responsible for making sure an appropriate number of meals are ordered each day.

Changes to meal orders must be made directly with your site specialist—by phone or email

Please order only enough food for each child to receive one complete meal. Consider that not all children attend or want a meal every day.

Notify your Site Specialist at least 48 hours ahead of your meal service if you need to change or cancel your order.

Allow 48 hours for all order changes to take effect.



Meal Ordering – Adjustments

- Changes to meal orders including meal cancellations must be made directly with your Child Nutrition Specialist.
 - Do not report order or transportation changes to mealcounts@stmarysfoodbank. Your Child Nutrition Specialist will not see the request in a timely manner, and your request will not be made.
- Kids Cafe® produces your meals from purchased product. Every meal wasted costs the food bank money and prohibits another child from receiving a meal.
- Evaluate the numbers of meals distributed regularly and reduce meals if you
 have consistent leftovers even if it's only on certain days of the week.
- If you need an increase in meals, it may take up to a week based on the product order cycle. Your child nutrition specialist will let you know when we can accommodate the order change.
- Meals will automatically be reduced if there is high waste at your site; sometimes without notice.



Kids Café Delivery

We use a software called dynamic routing. This allows us to make all our deliveries while meeting our partners meal service times.

Kids Cafe deliveries will occur between the hours of 6:00AM and 2:00PM

- We will create a delivery window based on your hours of operation and the time you plan on serving meals
- Drivers are unable to change routes. If you are having issues with your meal delivery, please contact your Child Nutrition program specialist
- Delivery times and SMFBA drivers may vary by day
- Drivers will count off meals at delivery and provide you with an agency order receipt.
- It is possible the order may be off because are drivers are manually counting off meals. If this issue persists, please let us know.
- Drivers must put meals in cold storage. If your facility or refrigerator is not available at delivery time, the driver will wait about 15 minutes they need to move on with their route.



Changes to Kids Café Deliveries

- Your Child Nutrition program specialist needs to report all transportation changes for the next business day by 1:00 PM the day before scheduled delivery.
- If a next day change is reported after 1:00 PM we can not guarantee the delivery time change or cancelled delivery will be accommodated.
- If you plan on serving Kids Cafe meals as lunch during Fall, Winter, and/or Spring Break. Please let us know so we can make sure to have the meals routed for an earlier delivery time.





Meal Service

Kids Cafe meals funded through CACFP are for afterschool use. You can serve these meals as soon as your school/or nearest feeder school releases for the school day. *Meals cannot be used for lunch.*

- You must report your scheduled mealtime to your Child Nutrition Program Specialist for monitoring
- Notify your Child Nutrition Specialist if feeding time changes throughout the year, so we can update our records with ADE
- Any enrolled member of your program, age 18 and under, are eligible to receive a meal
- Meals must be consumed on-site
- Meals can be consumed indoors or outside, weather permitting
- Kids cannot be required to pray as a condition to receive food
- Every child must be served a complete meal, including milk
- A current menu and Civil Rights 'Justice for All' compliance material must be always on display
- Meals counts must be taken at point of service



Meal Pattern

The USDA is very specific on meal pattern and what meals are eligible during CACFP. As an afterschool feeding partner, you can expect Kids Cafe meals to meet this meal pattern.

Components	Lunch & Supper
Fluid Milk	1 cup (8 fl. oz) White Milk 1% or fat free
Grains and Breads (Whole grain)	1 serving
Meat or Meat Alternative	1 serving
Vegetable and/or Fruit	2 servings – ½ cup veggie ¼ cup fruit













Meal Counts

St. Mary's Food Bank will claim reimbursement for meals distributed to kids during your meal service. For us to claim a reimbursement, we need your meal count sheets as documentation to support the claim.

We have created two meal count forms to track distributed meals.

- Daily meal count form Designed to track meals for sites serving over 60 kids.
- Weekly Classroom meal count form Designed to track meals for sites serving in multiple classrooms.

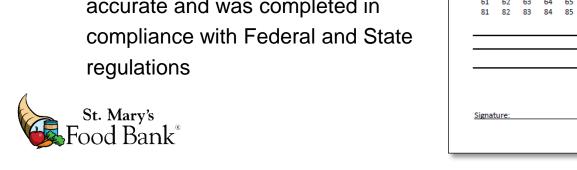
You may select the meal count form that works best for your meal distribution model. You do not have to use both



Meal Count Form – Daily

Meal Count Form must include:

- Name of your organization
- Date of meal service
- Temperature (required for both hot and cold meals before service)
- Individual handwritten tally mark, completed at point of service, for each complete meal served to a child
- The total number of meals served
- The total number of additional attendees
- Signature and date affirming form is accurate and was completed in compliance with Federal and State regulations



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Meal Count Form – Weekly

Meal Count Form must include:

- Name of your organization
- Date of meal service
- Temperature (required for both hot and cold meals before service)
- Individual handwritten tally mark, completed at point of service, for each complete meal served to a child
- The total number of meals served
- The total number of additional attendees
- Signature and date affirming form is accurate and was completed in compliance with Federal and State regulations



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Point of Service Meal Counting

In order to be compliant with the program, you must adhere to the proper meal counting and distribution method.

- First meals served to children must be marked off individually at the Point of Service (as each child receives a complete meal).
- You MUST track distributed meals during your approved meal service time on the meal count sheet provided.
- Counting the number of meals distributed or leftovers after your meal service is over or several days later is not allowed

Serving second meals to children is not encouraged



Things you can do to improve meal count quality

- 1. Use a dark blue or black pen to make sure electronic submission can be read.
- 2. Clearly write the name of your site and date of service on the meal count sheet.
- Before submitting meal counts check scan or fax to make sure all pages are attached and whole form can be seen.
- 4. Before scanning or faxing please make sure all meal count forms are signed and dated.

If we catch errors or omissions in meal documentation, we will send meal count back for corrections. Please send corrections to us as soon as possible.



Meal Count Submission

Meal counts are due every Monday by close of business day for the previous week of service.

Submission Options:

- Fax to Kids Cafe (480) 780-3715
- Scan and email to <u>mealcounts@stmarysfoodbank.org</u>
- Take a picture and send by email or text message to your Child Nutrition Program Specialist
- All original meal counts must be kept on-site for a minimum of 90 days or sent to St. Mary's Food Bank Alliance – Child Nutrition Office.

Failure to submit meals counts will result in an interruption in service or suspension. You will be notified if your meal counts are delinquent prior to order cancellation.



Leftover Meals

- Leave unopened complete leftover meals in refrigerator for the Kids Cafe driver to pick-up the next day.
 - Except when the following day is a **weekend**, **holiday**, **or site closure**. In these instances, food can be distributed to the community without recording it on your meal count sheet.
- Call or email your Child Nutrition Specialist if leftovers are consistent so we can decrease your meal order number.
- Our goal is to keep waste to a minimum.
- Share Table each child must take all components of the meal for it to be reimbursable. If the child doesn't want a component of the meal, they may place in a sharing area (table, basket, crate). Any food in the sharing area can be consumed by anyone who needs or requests it.





Block & Fraudulent Claims

Block Claiming is not allowed

An indicator of block claiming is the same number of meals are distributed everyday to the same children with no variation.

- Block claiming also indicates that Point of Service meal counts may not be occurring, and forms are filled out hours or days after meal service is complete.
- If block claiming is suspected a monitoring visit/audit of meal counts will be conducted by your Child Nutrition Specialist.
 This monitoring visit will occur within 30 business days of the finding.
- If a block claim is confirmed, further action may be taken including probation or inactivation of the program.



Red Flags for Block Claiming

Over claiming

- Site is claiming more meals than they are receiving.
- Example: Site receives 10 meals M-F, and claims 25 meals M-F
 Point of Service method not used
- Meal count forms are submitted with errors.
- Example: Meals are not tallied individually.
- Number of meals claimed is equal to the number of meals delivered without variation for 15 or more days.

Waste Report

 Waste report shows leftover meals are being sent back, but meal count reflects all meals were distributed.

Holidays/Days off

 Site claims meals for days when meals were not ordered or delivered.





Required Signs

Agency Partners are required to have the following posters <u>displayed</u> in meal service area

- Current month menu
- Building for the Future English & Spanish version
- And Justice for All poster, in 11x14 size

Agency Partners are also expected to maintain:

- All meal counts for 3 months
- Temperature log on meal count form
- Procedures for Complaints of Discrimination

Click here to find Kids Café compliance material



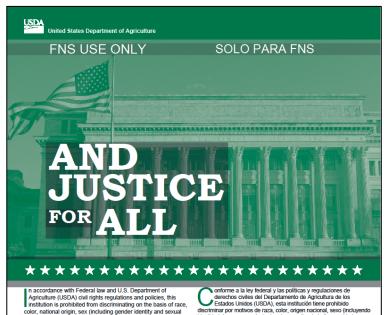
Civils Rights – Non-Discrimination

Meals must be provided to all eligible children regardless of race, color, national origin, sex including gender identity and sexual orientation), age, or disability.

Parents and/org Guardians have the right to file a civil rights complaint related to USDA meals if they feel that there has been disparate treatment, disparate impacts and/or reprisal retaliation

- Agency Partner Staff should be able to direct them to the information required to make a complaint. Instructions are included on your mandatory civil rights posters.
- If a child/family is requesting information in another language – please contact your Child Nutrition Specialist for assistance in obtaining the materials in the appropriate language.
- Record these on your Complaints of Discrimination log and contact your Child Nutrition Specialist right away if a family files a complaint





orientation), age, disability, and reprisal or retaliation for prior civil

Program information may be made available in languages other than English, Persons with disabilities who require alternative means of communication for program information (e.g., Braille large print, audiotape, and American Sign Language) should contact the responsible State or local Agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339

complete a Form AD-3027, USDA Program Discrimination Complaint Form, which can be obtained online, at

letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW

(833) 256-1665 or (202) 690-7442; or

program.intake@usda.gov.

Washington, D.C. 20250-9410; or

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identidad de genero y orientación de sexual), edad, discapacidad, venganza o represalia por actividades realizadas en el pasado relacionadas con los derechos civiles.

La información del programa puede estar disponible en otros idiomas además del inglés. Las personas con discapacidades que requieran medios de comunicación alternativos para obtene información sobre el programa (por ejemplo, Braille, letra agrandada, grabación de audio y lenguaje de señas americano deben comunicarse con la agencia estatal o local responsable que administra el programa o con el TARGET Center del USDA al (202) 720-2600 (voz y TTY) o comunicarse con el USDA a través del Servicio Federal de Transmisión de Información al (800) 877-8339

Para presentar una queia por discriminación en el programa, el reclamante debe completar un formulario AD-3027, Formulario de queja por discriminación del programa del USDA, que se puede documents/ad-3027s.pdf, en cualquier oficina del USDA, llamando al (866) 632-9992, o escribiendo una carta dirigida al USDA. La del reclamante, y una descripción escrita de la supuesta acción discriminatoria con suficiente detalle para informar al Subsecretario de Derechos Civiles (ASCR, por sus siglas en inglés) sobre la naturaleza y la fecha de la presunta violación de los derechos civiles. La carta o el formulario AD-3027 completado debe enviarse al USDA por medio de:

correo postal: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights Washington, D.C. 20250-9410: o

(833) 256-1665 o' (202) 690-7442; o' correo electrónico program.intake@usda.gov

Esta institución ofrece igualdad de oportunidades

Agency Partner Monitoring Visits

Sponsors are required to make periodic, monitoring visits to the agency partner. During these visits, your <u>Child Nutrition Specialist will check:</u>

- Point of Service meal counts are being taken
- Temperature is being tracked on meal count forms
- Excess waste/over ordering of meals
- Refrigerator and environment are clean
- Meals are consumed on-site
- Meals are served during the designated meal service time
- Only enrolled children 18 years and younger are receiving the meals
- Complete meals, including milk are served
- Agency partner is adhering to the Civil Rights requirements
- All required signs are posted



Monitoring Visits

The Arizona Department of Education (ADE) and United States Department of Agriculture (USDA) have the authority to conduct unannounced site visits.

- The monitor will introduce themselves and show identification.
- Please notify your Child Nutrition Site Specialist if you receive a monitoring visit from ADE or the USDA.

If you have special protocols for visitors due to COVID-19, please let your site specialist know.







Corrective Action

- Corrective Action may be necessary to address issues that are not in compliance with the program.
- Any issues needing to be addressed will be communicated in writing within seven business days.
- Sites must abide by the policies, procedures, and record keeping requirements of SMFBA and correct the needed deficiencies to bring the site into compliance.
- Termination & Grievance Policy will be enacted, if deficiencies are not corrected.



Next Steps to Complete

- Complete CACFP Enrollment Packet
 - Training Sign-in
 - Partnership Agreements
 - Background verification form
 - Borrowed Equipment Agreement, if applicable
- Submit Activity Schedule
- Non-Associated Site Agreement, for new sites only
- Complete Food Safety Training
- All partners that are not schools operating NSLP will need to submit Fire and Health Inspections.





Contact Us

Maricopa County Site Specialist

Annette Martinez

amartinez@stmarysfoodbank.org

Direct: 602-343-2526 Cell: 714-366-2962

Diana Rocha

drocha@stmarysfoodbank.org

Direct: 602-343-3198 Cell: 956-822-4011

Mimi Dinkins

mldinkins@stmarysfoodbank.org

Direct: 602-343-3109 Cell: 623-330-1601

Kayleen Vargas

kvargas@stmarysfoodbank.org

Direct: 602-344-4114 Cell: 623-308-9230

Maricopa and Northern Arizona Site Specialist

Cheyann Pham

cpham@stmarysfoodbank.org

Direct:602-343-2529 Cell: 480-272-4317

Meal Counts

mealcounts@stmarysfoodbank.org

Fax: 480-780-3715





In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1.mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410;

2.fax: (202) 690-7442; or

3.email: program.intake@usda.gov.



This institution is an equal opportunity provider.