Summer Feeding

2025 Training Guide SFSP Sponsor: St. Mary's Food Bank Alliance







What is the Summer Food Service Program (SFSP)?

- A USDA funded program that allows children under 18 years of age to eat free meals at approved locations during the summer months.
- Changes to the SFSP occurred in 2023 and are permanent, these changes include areas considered by the USDA to be rural, qualify for non-congregate service, otherwise known as grab and go meals.
 - All other service areas considered not rural, must consume meals on site – this is not a flexible rule.
- Host sites must be in an area eligible for service (over 50% of children in the area qualify for Free & Reduced-Price Lunch)
 - If the site is area eligible, children do not need to provide information or enrollment – anyone 18 and under is automatically eligible to receive free summer meals.



<u>Sponsor</u>: The Sponsor operates the Summer Food Service Program and communicates with the administrative state agency, Arizona Department of Education (ADE)

• Your Sponsor is: <u>St. Mary's Food Bank Alliance</u>

<u>Site</u>: A Site works with their Sponsor to receive a delivery of meals and provides a safe and supervised environment for children to eat. Sites might include:

 Schools, community centers, libraries, healthcare offices, churches, apartment complexes, or other locations where kids congregate.

> United States Department of Agriculture Arizona Department of Education Sponsor: St Mary's Food Bank Alliance Sites: All summer sites operating under our partnership



- Offer space to host a meal service
- Arrange staff or volunteers to lead meal services at designated days and times
- Serve at least 20 meals, 3 times per week, Monday Sunday
- Conduct outreach to inform families, and host activities to make meal service comfortable and engaging
- Provide or borrow a refrigerator from SMFBA to keep food cold on site
- Adhere to food safety requirements
- Submit accurate paperwork and agreements in a timely manner
- Remain in communication with your contact at St. Mary's Food Bank
- Be amenable to monitoring visits



- Provide adequate staff and/or volunteers to:
 - Receive meal delivery and verify the number of meals received
 - Ensure food safety practices are upheld
 - Distribute meals and supervise meal service
 - Complete paperwork at the time of meal service
 - Meal count tracking form
 - Field Trip forms (if applicable)
 - Staff ratio should be 1 adult to 20 children



Meals are individually packaged and do not require food preparation

- During the summer, St. Mary's Food Bank can provide lunch or dinner meals for children, not both
- Breakfast is available only for pre-approved sites with a structured summer program with enrolled kids on-site daily.
- Mealtime should be consistent throughout the summer
 - Meal service may last from 30 minutes to several hours
 - Meal service should be limited to the amount of time that staff and/or volunteers are able to dedicate to supervising children
 - Meal service may also be limited based on food safety (the length of time food can be safely held on site)
 - Meals and meal types may only be served during designated hours (i.e. when breakfast hours end, breakfast service cannot continue, lunch must be served instead)

The USDA is very specific on meal patterns and what meals are eligible during SFSP. As a summer feeding partner, you can expect Kids Cafe meals to meet these requirements.

Components	Breakfast	Lunch & Supper
Fluid Milk	1 cup (8 fl. oz) white milk only	1 cup (8 fl. oz) chocolate milk allowed
Grains and Breads (Whole grain)	1 serving	1 serving
Meal or Meat Alternative	Optional	1 serving
Vegetable and/or Fruit	½ cup (4 fl oz.)	¾ cup serving



Meal Ordering



- Meal service supervisors at your site are responsible for making sure an appropriate number of meals are ordered.
 - Changes to meal orders must be made directly with your Site Specialist by phone or email
- Please order only enough food for each child to receive one complete meal. Consider that not all children attend every day.

Notify your Site Specialist at least 48 hours ahead of your meal service if you need to change or cancel your order. Allow 48 hours for all order changes to take effect. Delivery of meals will either be the day before, or the day of:

- <u>All breakfast meals will be delivered to your location the day before meal</u> <u>service to ensure they are there in time for your meal service</u>.
- Lunch and supper will vary depending on your location, start date and amount ordered. Your site specialist will explain the delivery model to you in detail, prior to your start date.
- We have signs for your location to put on the food crates, to notify drivers to take leftover meals. Drivers are trained to NOT take meals unless this sign is placed on the crate.



All meals must be consumed on site.

- Only a fruit or vegetable may be taken home, choose one.
- For apartment complexes, children must eat in one area, they cannot take the meals back to their apartment to consume as this is considered taking them "to-go"
- Your location will be notified and trained separately if you qualify for USDA non-congregate meals.
- Meals can be consumed indoors or outdoors
- Anyone 18 years of age and younger can receive a meal, this includes meals to the public and not just enrolled program participants
- Every child must be served a complete meal with all components provided, including milk
- Meal counts must be taken at the point of service









- Meal counts must be recorded at the time the child receives their meal
- One meal per child, second meals are not recommended
 - If there is enough for seconds, please request a reduction to your meal order
- A separate meal count sheet is needed if you are serving breakfast and lunch/or supper everyday
 - Dates and meal type should be clearly selected on the meal count form.
 - We will claim a reimbursement for each meal served to each child for the different meal services
- Site leaders cannot go back and fill out forms after meal service is complete



Daily Meal Count Form

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- Each day your site will track meal counts on a daily meal count form.
- Weekly meal counts must be discontinued if you were using them for the school year.

Meal counts should include:

- Name of your site
- Number of meals delivered
- Total number of first meals served
- Temperature log for day
- Signature of staff or supervisor acknowledging the form has been filled out consistent with program requirements.

If meals count forms are incomplete or unsatisfactory, they may be returned to your site for correction. Please use dark ink to ensure high quality meal count submissions

Daily Meal Count Example

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Here is a completed meal count form, take note of:

- Temperature of equipment used to store meals is clearly logged
- Meal count form has site name, date meals were served and the total number of meals available is filled out.
- First meals served to children is tallied on meal count form individually.
- Total number of first meals is written in box #2
- Meal service supervisor has signed and dated the meal count form.
- Dark ink is used to ensure a clear scan is visible.

Block claiming is when the same number of meals are distributed everyday to the same children with no variation.

Block Claiming is not allowed

- Block claiming also indicates that point of service meal counts may not be occurring, and forms are filled out hours or days after meal service is complete.
- If block claiming is suspected a monitoring visit/audit of meal counts will be conducted by a member of the Child Nutrition Team. This monitoring visit will occur within 30 business days of the finding.
- If a block claim is confirmed, further action may be taken including probation or inactivation of the program at the partner agency site



Over claiming

- Site is claiming more meals than they are receiving.
- Point of Service method not used



- Meal count forms are submitted with errors, such as the meals are not tallied individually.
- Number of meals claimed is equal to the number of meals delivered without variation for 15 or more days.

Waste

 Waste report shows leftover meals are being sent back, but meal count reflects all meals were distributed.

Holidays or days off

Site claims meals for days when meals were not ordered or delivered.



Submit meal counts on Monday by close of business for the previous week via the following options:

- Fax to 480-780-3715
- Email to <u>mealcounts@stmarysfoodbank.org</u>
- Take a picture and send to your specialist by text message

Meal counts must have your site name and must be signed and dated

- All original meal counts must be kept for the duration of your summer program. You can send original meal counts to St. Mary's Food Bank Alliance - Child Nutrition Office
- You can find all necessary SFSP documents on our webpage here.

Submitting meal counts late may result in suspension of services



<u>Mealtimes changes need to be reported to St. Mary's Food Bank</u> within 48 hours.

- Mealtimes can be adjusted as needed.
- If serving both breakfast & lunch, one hour must elapse between serving times.
- It is important that you only serve meals at the time you have reported to St. Mary's Food Bank.
- Mealtimes are approved and made public on a state database, any changes made by site should be reported to us so we can update our records and inform ADE.

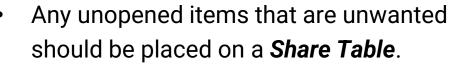
Field Trips

- To take meals off site for a field trip you must complete a Field Trip Request <u>form</u>.
- Your site specialist will call to confirm food safety standards will be met when meals are taken off site.



If you choose to use a **Share Table**, items from the Share table cannot be tracked on your meal count form.





- All items on the Share Table are available for others to take.
- Perishable items and milk should never be
 left out of cold storage for longer than 1 hour.
- Leave unopened refrigerated meals in cooler for the driver to pick up the next day
 - Please use the leftover signs to place on the meals you want driver to pick up. Hot meals cannot be saved.
 - Ensure that you are NOT sending back the meals needed for subsequent day
 - Call your Site Specialist to decrease your order if leftovers are consistent.

- A **current menu** must always be on display for each meal type offered by your site
 - Menus must be posted for families to see, in the area where your meal service takes place
 - In the event of a menu change, we will provide a blank menu to fill in with the changes. This must be posted next to your original menu to show the changes for the day/week.
- The "And Justice for All" poster must be displayed in a public area
- The **"Procedures for Complaints for Discrimination"** poster must be displayed in a public area

Mandatory signs will be provided to you by your St. Mary's Child Nutrition Program Specialist



Civil Rights

- Meals must be provided to all eligible children regardless of race, color, national origin, sex, age, or handicap
- The "And Justice For All" poster must be posted in meal service areas, informing families of equal access to meal services
- If you have questions or concerns about accommodation requests, inform you Child Nutrition Program Specialist
- Parents and guardians have the right to file a claim within 180 days of any alleged discrimination
- Staff should be able to direct families to information required to file a claim
- St. Mary's Food Bank must maintain and log any Civil Rights complaints made by program participants.

St. Mary's

ood Bank

 If a complaint occurs, inform you Child Nutrition Program Specialist



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main: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

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La información del programa puede estar disporibie en otros idionas adomias del inglés. Las personas con discapacidades que requieran macios de comunicación alternativos garandos, granedar obtener información sobre el programa (por ejemplo, Braille, letra garandas, granedica), graneción el audo y la nuel de sentes amecianon deben comunicanse con la seguncia estatal o local responsable que administra al programa con el TARECET Center del USDA al (202). 720-8800 (voz y TTY) o comunicanse con el USDA a través del senvicio Federal de Tramensitión de la framensitión el del 977-6339.

Para presentar una queja por discriminación en al programa, el enclamenta dela completar un formalina (D. 3027, Cromulario de queja por discriminación del programa del USDA, que se puede obterer en línea, en líneas/inversaciada porviberaciónal/linea/ USDA-ADSCH%COP-Completin-Form-0506-2002-508-11-28-//FancAllal.igd. en cuelqueir oficina del USDA, lamana del (866) 622-6902, o escribiendo una carta dirigida al USDA. La carta debe contener en cuelqueir oficina del USDA. Lamana del (866) 622-6902, o escribiendo una carta dirigida al USDA. La carta debe contener en cuelqueir oficina per a informar al Subsecratario del redamante, y una desclipción escrita de la supuesta acción de Decenhos Civilies (MSCR, por sus siglas en inglés) sobre la maturaleza y la facta de la presunta Visolación de los deschos civiles. La carta o el formatina AD-2027 completado debe envirse al USDA por moto de: USDA por de de de.

correo postal: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; o'

fax: (833) 256-1665 o' (202) 690-7442; correo electrónico: program.intake@usda.gov.

program.intake@usda.gov. Esta institución ofrece igualdad de oportunidades

Form AD -475-A--Assisted Poster/Revised September 2015

Affolie complementario al Fermelario AD-475-AJ Reelaado Septiembre 2019

Food safety matters to St. Mary's Food Bank and we are committed to ensuring our program partners can uphold food safety requirements.

- At least one representative must be trained on Food Safety.
- The trained representative must be a regular staff member or volunteer who is involved in the daily operations and handling of food.
- We accept a food handlers' card, or we can send you our training program if your staff does not have a food handlers' card.





Cold storage is necessary to hold meals safely at your site. You may use your own refrigerator if there is sufficient space for meals and milk. If you don't have cold storage available, we will lend you equipment for the duration of your program

We will need a signed borrowed equipment agreement

Available equipment may vary.

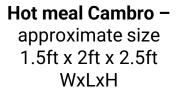
General Storage Guidelines

- Store refrigerated foods at 41° F or lower.
- Sites should log temperature of equipment on meal count form.
- Store food in designated food storage areas. Keep pet food and chemicals away from foods for human consumption.
- Keep food at least 6 inches off the floor. *Never store food on the floor.*
- Store food 18 inches away from the walls.
- Keep ready-to-eat foods above raw meats, seafood, and poultry.
- Store food only in containers made for food storage.



The following apply to the limited number of sites receiving hot meals:

- Kids Cafe hot meals will include both **hot and cold components**, **children must receive both**.
- Cambro units are used to keep hot food at a safe temperature of 135°F or warmer. Meals served must be warm to the touch.
 - Your Cambro unit may register different temperatures that fluctuate during transport.
- A Cambro of meals will be delivered daily and left on site overnight. Sites must ensure the units are stored safely.
- Cambros must be plugged in while holding food.
- Meals should only be removed from hot storage at mealtime. Only trained adults may open or move the Cambro. Use care when opening the unit as steam may be released.
- Leftover hot meals CANNOT be saved.
- The Cambro unit should be completely emptied and unplugged every night.
- Hot meals are offered to a limited number of sites, and only for lunch/supper. Breakfast provided to eligible sites will <u>not</u> be hot.

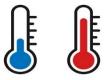






Food Safety – Temperature Logs

- Refrigerator temperature should be checked and logged on the meal count form once a day.
 - 41°F or cooler at all times
- Hot meal sites do not have to log temperature of the Cambros, but is recommended to check the temperatures of food
 - 135°F or warmer at all times
 - A Best Practice is to Temp a meal each day to ensure it's at 135 or higher. If you wish a thermometer and wipes please ask your specialist
 - The Cambro temperatures may not always be accurate, but the meals are safe if they are warm to the touch as they are temped before they leave our facility.
 - If the Cambro is not staying hot throughout the day or you notice the meals are cold, notify your site specialist as soon as possible.





If there is a problem with a meal:

- See procedure for reporting a food safety issue
- Contact your Child Nutrition
 Specialist immediately
- Do NOT throw away food in question as St. Mary's may pick it up to investigate the source of the issue
- Isolate any meals identified to be unsafe, and stop meal service, if needed.

If there is a problem with equipment:

- Contact your Child Nutrition Specialist if borrowed equipment is not working properly.
- Provide your Specialist with the following information so a repair technician can be dispatched:
 - Description of the problem
 - Contact name and phone
 number
 - Hours of operation
 - Take a picture or video of the problem, when possible



Getting Kids to your Summer Feeding Program!

- Summer Feeding Banners
- Summer feeding flyer
 - Post in your community:
 - ✓ At Laundromats
 - ✓ On Bulletin Boards
 - ✓ In email blasts
 - ✓ Door to door canvassing
- Post information on social media
- Consider providing fun activities at your site to attract and engage kids
- AZ Health Zone provides SFSP promotional material on their website <u>here!</u>





St. Mary's Food Bank staff are required to make periodic, unannounced visits to your site

- All Kids Cafe partners will receive a visit within the first four weeks of operation.
- New Kids Cafe partners who have not participated in afterschool feeding will also receive a visit within the first two weeks.

The Arizona Department of Education (ADE) has the authority to conduct unannounced site visits as well

- ADE staff will introduce themselves and show proper identification.
- They will sit an observe your entire meal service. They will pay special attention to the meal counts, record keeping, food safety, and ensure meals are consumed on site.

Please notify your Site Specialist if you receive a site visit from ADE.





Sponsors are required to make periodic, unannounced visits to the agency partner. During these visits, a Child Nutrition Specialist will check:

- Point of Service meal counts are being completed
- Temperatures are logged onto meal count forms
- Excess waste/over ordering of meals is not occurring
- Freezer/Refrigerator and environment are clean
- Meals are consumed on site, or non-congregate paperwork is complete and in compliance
- Meals are served during the designated meal service time
 - If any changes, they have been reported to the Sponsor
- Only children 18 years and younger are receiving meals
- Complete meals, including the milk, are served
- Agency partner is adhering to the Civil Rights requirements
- All required signs and menu are posted

- PowerPoint Training Completion Form, Training Sign-In
- Partner Agreement you are agreeing to partner with us this us this summer and adhere to Kids Cafe & SFSP Policies
- Borrowed Equipment Agreement, if necessary
- Background Check Verification Form
 - You are completing form to verify that your staff and/or volunteers working with minors for the meal service have undergone a background check
- Food Safety Certificate, or Food Handlers Card

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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <u>https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-</u> <u>0002-508-11-28-17Fax2Mail.pdf</u>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

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